

# Elegant Touch Interiors Inc.

## Lifetime Limited Warranty

For over 35 years, Elegant Touch Interiors has consistently maintained a high standard of quality in both products and services, ensuring you find the perfect, custom-crafted window treatments. The Limited Lifetime Warranty represents a dedication to your complete satisfaction.

### **COVERED BY THE WARRANTY**

- Elegant Touch Interiors products are covered for defects in materials or workmanship for as long as the original purchaser owns the product (exceptions are noted below).
- All internal mechanisms, components, and brackets.
- Motorization systems (excluding batteries) are covered for 5 years.
- Interior Masterpieces and Sheer Visions fabrics are covered for 3 years.
- Heartland wood blinds finish is covered for 3 years.
- Operational cords are covered for 7 years from the date of purchase.

### **NOT COVERED BY THE WARRANTY**

- Any conditions caused by normal wear and tear.
- Abuse, accidents, alterations, misuse.
- Damage, including but not limited to discoloration, fading, cracking, warping, shrinking, or stretching caused by exposure to the elements (sun, condensation, excessive humidity, wind)
- Failure to follow our instructions for measurement, proper installation, use, cleaning, or maintenance.
  - Slight color variation; natural variations in color, grain, or weave of natural materials
  - Any customer supplied fabric
  - Shipping, removal, re-measuring, or reinstallation costs

### **TO OBTAIN WARRANTY SERVICE**

Contact Elegant Touch Interiors for warranty assistance. Elegant Touch Interiors will promptly repair or replace the product or components found to be defective. Warranty claims must be accompanied by proof of purchase. It is at the manufacturer's sole discretion to determine whether the product will be repaired or replaced. Repairs and replacements will be made with like or similar parts or products.

**Note:** In no event shall Elegant Touch Interiors be liable or responsible for incidental or consequential damages or for any other indirect damage, loss, cost, or expense. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion or limitation may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WRITTEN OR ORAL WARRANTIES OR OBLIGATIONS AND LIABILITIES. THE DURATION OF ANY IMPLIED WARRANTIES FOR ANY PRODUCT IS LIMITED IN DURATION TO THE WARRANTY TERM APPLICABLE TO SUCH PRODUCT AS SET FORTH ABOVE.